

Ride In Kane will grow by reaching out to new partners to participate as program sponsors. Potential sponsors include: municipalities; townships; other government organizations; employers; non-profit organizations; health care providers; civic organizations; and any other organizations seeking to subsidize transportation for their constituents, clients, or consumers.

Ride In Kane is ultimately about identifying and meeting transportation needs.

Mission Statement

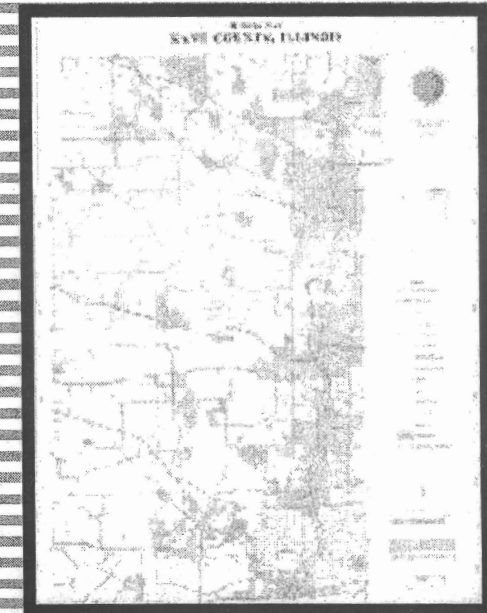
In fulfilling its mission, Ride In Kane provides paratransit services that meet the needs of senior citizens, individuals with disabilities and other persons (as determined by individual sponsors), which is the critical and necessary component of an effective transportation system.

Ride in Kane

**Fare: \$3.00 for the first 10 miles, +
Additional miles at \$1.50 per mile**

**Service available 24 hours a day,
7 days a week.**

**For Reservations Contact:
1-866-727-6842
Pace Central Call Center**



THE PROBLEM

A 2003 study surveyed 16 paratransit service providers in Kane County. The survey revealed that while most of them provide services to seniors and people with disabilities, they often have different eligibility criteria, fares, service areas, and days and hours of service.

These differences can make transportation services difficult and confusing to users. Also, many people do not know what services exist in their community. And finally, in some areas, no service exists at all.

THE SOLUTION

Ride In Kane will eliminate these barriers and shortcomings by combining services into a simple and user-friendly service. **Ride In Kane** will take all trip requests for participating services, and funnel them into a centralized scheduling and dispatching center. The scheduling and dispatching center will coordinate the trips, using a network of transportation providers.



BENEFITS Of Ride In Kane:

- * One phone number and one call center for riders to contact;
- * Consistently high quality service, by requiring strict standards for service providers;
- * Efficient use of transportation resources, resulting in more service for more people, and;
- * A single collection point for information about unmet needs that will assist future transportation planning.

THE PARTNERS

In spring of 2000, four Kane County non-profit community agencies whose missions' focused on services for persons with disabilities (AID, Advocates Network, DayOne Network, and MR/MH Inc) began informally discussing the lack of services for persons with disabilities locally. Four

major areas of concern were identified: housing, jobs, transportation and related support services. As the group began looking at options to address these major target areas, transportation was identified as the first priority to be addressed since it affected access to all 3 of the other priority concerns. Individuals with disabilities could not access jobs, could not get to medical care, shopping, recreation and social activities, or otherwise get to/from their homes without transportation.

Thus, transportation became a major issue the group agreed to formally tackle. The Kane County Board subsequently approved funding of a paratransit study to identify issues and potential solutions. A key recommendation of the study was the creation of the Kane County Paratransit Coordinating Council, which occurred in 2003 staffed by the County Department of Transportation.

The Kane County Coordinating Council is the lead agency and Pace will act as the vendor responsible for the operation of the centralized scheduling and dispatch center and transportation services. The KCPCC membership is made up of municipal, township, county and state government agencies, as well as human services organizations and consumers.